

Criterion Industries **Care & Maintenance Guidelines**

All our aluminum products are made with high quality aluminum material which is designed to provide maximum weathering protection. Aluminum products requires care prior to and during the installation process. Periodic cleaning and maintenance after installation is also required.

General Instructions and Initial Cleaning

- Criterion Industries recommends professional cleaning companies be employed to perform initial cleaning process.
- Never allow caustics (stucco or other concrete materials), corrosives, solvents, or wet packing material to set on the frames or glass as they will permanently damage the surface.
- Glass surfaces, especially tempered glass, can be permanently damaged or scratched with improper cleaning.
- All surfaces should always be cleaned with mild soapy water or a mild non-abrasive window washing solution (on the glass) with a soft cloth or sponge.
- Rinse lightly, but thoroughly with clean water.
- Dry with a soft cloth to remove all moisture from glass, gaskets, sealant and frames to avoid any deterioration.
- If the above method does not remove some of the debris from the frames or the glass, isopropyl alcohol and a soft cloth can be used in a circular motion while applying moderate pressure.
- If the frames still have debris, a “non-abrasive” cleanser such as Soft Scrub can be tried. Always test prior to using in an inconspicuous location
- To remove stubborn stickers easily, soak them with water for 5 minutes before attempting to remove them.
- DO NOT USE ANY CHEMICALS, SOLVENTS, CAUSTIC OR ABRASIVE CLEANERS
- DO NOT USE A METAL SCRAPER OR ABRASIVE PAD
- DO NOT USE A HIGH PRESSURE SPRAY NOZZLE
- Hardware components, roller assemblies, and tracks can be lubricated with a wet silicone spray using a straw applicator.

Vinyl Laminated Surfaces

Vinyl finishes on panels ensure easy maintenance. When cleaning, use a chemically neutral soap & warm water. For more difficult stains use a diluted methylated spirit.