



KITCHEN AND VANITY CARE AND MAINTENANCE MANUAL

Carlson Apartments – LaTrobe St MELBOURNE, VIC

Engineered Stone Care

Engineered stone is a 91%-95% quartz based product that has outstanding properties to ensure ease of maintenance and longevity of your surfaces. It will withstand day to day exposure to tea, soda, wine, vinegar, lemon juice and strong spices. It does not require sealing.

With the proper care, your engineered stone products will stay looking new, year after year. Engineered stone is one of the most permanent and easiest to maintain of all surfacing materials. It is so easy, in fact, that routinely all you have to do is to give it a wipe with a cloth and clean water.

This is your guide to preserving the beauty of your installation. Follow these simple pointers and maintain the beauty of your engineered stone with a minimum of care.

Stubborn stains or dried spills

To clean we recommend water and a mild detergent. To remove adhered materials like food, gum, nail polish, first scrape away the excess with a sharp blade. If there are any grey metal marks on the surface, one of the regular cleaning agents will remove it.

Heat resistance

Engineered stone and marble can tolerate moderately hot temperatures for brief periods of time without warping, discolouring, or otherwise being damaged. Care should be taken to avoid direct contact for a prolonged time.

Polishing

Engineered stone and marble is non-porous and will keep its lustrous gloss and ultra smooth surface without polishing.

Tough, but not indestructible

As with any surface, engineered stone and marble can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichlorethane or methylene chloride, such as paint removers or strippers. Avoid any highly aggressive

cleaning agents like oven cleaners that have a high alkaline/PH levels. Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralise the effect.

Preventing Damage

Avoid exposing stone counters to strong chemicals such as oven cleaners, oil, paint removers, fruit juices, or any other acidic liquid. If spills do occur, wash quickly with clear water.

Do not use your counter top as a cutting board. This can cause permanent deep scratching.

Avoid dropping heavy or sharp objects on the counter as chips and cracks cannot be easily repaired.

Do not use oil-based cleaners, i.e. turpentine, kerosene, etc.

Avoid placing excessively hot items on counter tops.

Cleaning Recommendations

As with any other product, clean regularly. Once your stone counter has been sealed it is relatively easy to keep clean. Most common household cleaning products will help retain the natural beauty of stone.

The use of the following products is not recommended:

Commercial Cleaning Products, Abrasive Cleaners, Scouring Pads or Abrasive Papers, Acids and Alkalis, Solvents, Thinners, Turpentine (Turps), Ammonia, Bleach, Acetone, Easy-Off BAM!, M.E.K.

Do not use abrasive cleaners.

A cleaning suggestion – Wash with clean hot water and Methylated Spirits (10 parts water to 1 part Methylated Spirits). Wipe surface dry with soft clean cloth after cleaning

Colour Back Glass, Splashbacks and Mirrors

Before cleaning wash away any build-up of fatty or greasy deposits using a soft sponge and warm soapy water. Many cleaners will only smear such deposits over the surface of the glass.

To clean, use a reputable brand of cleaner, following the cleaning instructions on the product. Always use a soft lint free cloth for best results.

Alternatively, add a few drops of methylated spirits to a clean, nonabrasive damp cloth then wipe the glass or mirror. Buff with a clean lint free cloth for a streak free finish.

Moisture, and particularly liquid chemical cleaners, should be kept away from the back and edges of mirrors and colour back products. If unavoidable ensure that you dry any residue immediately.

Eucalyptus oil, allowed to penetrate, will assist the removal of adhesive labels. Diamond rings should not be worn when cleaning glass or mirrors. Toughened safety glass although hard wearing is still susceptible to this manner of scratching.

A single edge safety blade can be used with extreme care to remove stubborn spillages from glass. Use at an acute angle to the glass in a single motion. Do not draw back over the glass.

MELAMINE doors & panels care

Your MELAMINE doors & panels are manufactured from the highest quality materials and designed to provide years of trouble free service.

Whilst your doors are made from a Moisture Resistant Medium Density Fibreboard (MR MDF) and Particleboard (MR PB) and as with any wood based panel cannot be made totally waterproof, care should be taken to wipe up spills immediately, ensuring the doors are not exposed to high or continuous levels of moisture, steam and humidity.

General Cleaning Using a mild household spray wipe down the door or panel with a soft cloth taking care not to rub too hard. Dry using a soft cloth so as not to leave any residue on the door or panel. You may also use Methylated Spirit on a soft cloth, using a circular cleaning motion.

Thoroughly clean over the wider area with water and detergent on a damp cloth afterwards to remove any residual Methylated Spirit. Always ensure that you refer to the recommendations provided by the cleaning product manufacturer before use.

To ensure that your warranty will not be void: **DO NOT** use any of the following on MELAMINE doors & panels:

Commercial Cleaning Products, Abrasive Cleaners, Scouring Pads or Abrasive Papers, Acids and Alkalis, Solvents, Thinners, Turpentine (Turps), Ammonia, Bleach, Acetone, Easy-Off BAM!, M.E.K. or any other cleaning agents containing organic solvents or the above mentioned products.

Avoid contact with sharp implements. Use range hoods whenever cooking, to avoid steam and cooking oil vapours from adversely affecting surfaces.

Failure to follow the above care instructions may result in damage to your doors and void your entitlement to the warranty. The warranty does not cover wear and tear.