



**COMMERCIAL**  
AIR CONDITIONING

Mr Michael Tranter

Service Supervisor – Vic & Tas

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270 Ferntree Gully Rd

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Mr Tim Holroyd

Project Manager

Insulpak Commercial Airconditioning

98 St Georges Rd

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SPLIT SYSTEMS WARRANTY CARSON APARTMENTS 315-321 Latrobe St Melbourne

Dear Tim,

This letter is to provide a response re the warranty of Fujitsu General Wall Mounted Split Systems, model numbers ASTG12LVCC, ASTG18KMCA, ASTG30LFCC and 1 ARTG36LHTB ducted unit to be installed at the above location.

These products are covered by a 5 year parts and labour warranty which covers defects in the material and factory workmanship when operated from an adequate electrical supply of the frequency and voltage designated on the name plate and installed to the manufacturer requirements stated in the Fujitsu Technical Manuals. The warranty only covers the product from manufacturing defects only. All equipment must have safe and reasonable access. The warranty will commence once the units have been commissioned.

Fujitsu General has conducted CFD Analysis re the operational performance of units where condensers are installed in plant rooms. This information from this analysis has been provided to Insulpak. Information was also provided to Insulpak on the minimum service space requirements to Insulpak Pty Ltd on the 13<sup>th</sup> of April for outdoor units installed in plant rooms 2, 3, 4, 5, 6 and the roof plant area and access.

Access is not cover by the warranty and is the responsibility of the installer. If there is a need to remove any indoor or condenser due to insufficient service space being provided it will be the responsibility of Insulpak Pty Ltd to do so for the product to be able to be repaired under warranty. We are not in a position of knowing if outdoor units have been installed in the plant rooms with the minimum requirements but we need to make you aware of this possibility.

Yours sincerely,

Michael Tranter  
Service Supervisor – Vic & Tas